



Telephone Triage Updates – Quick Reference Guide

This quick reference guide can be used to check whether you are currently using the most up to date Telephone Triage charts, by checking your current version against the main changes made at each version.

A complete updates document is available on the Manchester Triage website www.triagenet.net which details all updates and amendments to the MTS Telephone Triage tool. This can be filtered to show changes made to a particular chart, discriminator or version, and should be used to ensure you are fully compliant with all updates made.

Edition	Date	Patient safety update	General update	Main changes made Please see full updates document for full list of each version's changes	Support ceased
1.7	Dec-22	x		Mental Health chart updates	Current
1.6	Apr-20	x		Signs of shock added	Apr-23
1.5	Mar-17		x	Signs of dehydration definition amended	Jun-20
1.4	Feb-17	x		Possible sepsis definition amended	Oct-17
1.3	Dec-16	x		Possible sepsis added	Jun-17
1.2	Oct-16		x	Significant haematological history changed to: Significant haematological or metabolic history	Apr-17
1.1	Sep-16		x	Cold removed	Apr-17
1	Oct-15			-	Apr-17

Important statement from the Manchester Triage Group:

The Manchester Triage Group (MTG) support for the 1st Edition of Emergency Triage: Telephone Triage and Advice is detailed below.

The MTG is clear that a number of changes since 2015 are matters of Clinical Safety and that patients being triaged using previous editions may be at risk of mis-triage and may therefore have worse clinical outcomes.

MTG strongly advises all users not only to upgrade to the latest edition/version, but also to ensure that any software provider is compliant with the critical update process that is now in existence.



MTG will not support users of previous versions/editions in court but will send a letter to the above effect to any medical negligence proceedings.

The Manchester Triage Group (MTG) will inform all licensees within 28 days about any patient safety updates. For translated versions the International Reference Group (IRG) lead will be responsible for this notification.

It is the responsibility of the software company and their end users to ensure that their system is compliant with the updates.

Previous editions will not be supported after 3 months where there is a patient safety update and 6 months for general updates.

For full details of all Telephone Triage and Advice (TTA) updates please visit the Manchester Triage website www.triagenet.net and search Updates.